

# 3 Tech Shifts Helping People Get Food Faster

*Well-executed technology has become a game changer for restaurant performance and customer experience.*



## 1 Keep It Service Centric

The amount of time guests are willing to wait for anything is reducing rapidly, and restaurants are reacting. From self-service apps and in-store kiosks to payment process improvements, tech is now improving eaters' experiences.



## 2 Goodbye Generic

Straight off the buffet table doesn't work anymore. Today, restaurant goers want a hyper-personalized experience. Restaurant Tang in Stockholm offers guests iPad menu ordering and a sneak peek at their meal before it's served.



## 3 Ding-Dong Delivery Dining

Online delivery platforms and 3rd party delivery services are shaking up the food service industry in particular markets. The future will have restaurants with larger kitchen spaces and fewer seats if this "deliverution" continues to rise.

